



Service Alerts

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Severe weather, natural disasters, and other conditions beyond our control can occasionally disrupt our services. If there is an active service disruption, it will appear below. A gold alert ribbon will also appear at the top of all ups.com pages. If there is no service alert information below, the UPS transportation network is operating normally.

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Summary (Last Updated: 03/13/2020; 15:25) COVID-19 Update

The Italian government is implementing various containment measures.

Limitations do not apply to the movement of goods and UPS continues to operate a regular service to and from Italy.

Within Italy, some parcel deliveries may not be possible due to the closure of shops or businesses, in which case parcels will be returned to sender.

Saturday deliveries have been suspended.

The safety of our employees, our customers and the people in the communities we serve is a top priority. UPS has implemented various measures to which our employees and customers may be exposed.

We are closely monitoring the situation and will take the necessary steps to ensure minimum impact to service.

We pride ourselves on continuing to provide industry-leading service to our customers throughout this challenging period.

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? **Customer Service**



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